

## General terms and conditions for guests of the Uravu Bamboo Grove Resort

### ARRIVAL

You can reach the resort by car. We have a small area where you can park your car nearby the resort during your stay. Else, you can take a bus to the village and enjoy a 10min. walk through the nature to the resort. If you wish a pick-up please let us know in advance, we are happy to arrange it for you.

### CHECK-IN | CHECK-OUT

Check-in on day of arrival at 14hoo. Check-out on day of departure till 12hoo noon. Early check-in and late check-out are subject to availability.

### FOOD

All the meals we provide are homemade from the local women and families in the village. This community-involvement is part of our concept and needs some organisation. Therefore, we ask you to tell us in advance if you wish to have dinner or/and lunch and to inform us about your preferences (veg or non-veg).

### EXTRA BED | CHILDREN

Children up to 7 years are free of charge provided that they don't need an extra bed. One extra bed is charged 650 INR including breakfast.

### ANIMALS

Your pets are welcome at our resort. Please note that we do not have any special facilities for them and therefore we ask you to bring all the necessary things with you and to have them stay in your cottage.

### PAYMENT

By booking through one of our partners, the payment is directly due to them.

Bookings made through our website can be paid in advance on our bank account or paid by cash on arrival.

An advance payment of 50% of the room rent is due and to be paid to our bank account when booking and will be used as a booking guarantee. The booking will only be confirmed once we have received the advance payment.

### CANCELLATION

Cancellations up to 30 days prior to your arrival are free of charge.

Cancellations for rooms up to 15 days prior to arrival will be charged at 25% of the total price.

Cancellations for rooms up to 8 days prior to arrival will be charged at 50% of the total price.

For reservations during Indian public holidays (national and state holidays):

Cancellations up to 60 days before arrival are free of charge.

Cancellations up to 30 days before arrival will be charged at 50% of the total price.

Any later cancellations or no-shows will be charged at the full price.

### RATES & SEASON\*

Rates in INR excl. GST	Eco Nest	Honeymoon Cottage	Style in the Wild & Rock the Jungle
<b>Low season</b>	2800	2800	3400
<b>High season</b>	3200	3400	3600
<b>Peak season</b>	3800	4200	4500

\*Prices may vary due to special offers

Low season: 1 March – 31 October

High season: 1 November – 19 December; 4 – 28 February

Peak season: 20 December – 3 January